



Innogy SE

HOW IS A MAJOR EUROPEAN UTILITY SIMPLIFYING DIGITAL TRANSFORMATION THROUGH AGILE APPLICATION MANAGEMENT?

“The dashboards in SAP Solution Manager gave us real-time visibility into every aspect of our SAP S/4HANA project. It eliminates the need to collect weekly status data. This level of agility and effort reduction will continue to help us as we embark on additional parallel rollouts.”

Arno Hagmans, Head of Systems and Processes, Innogy SE



RELIABLE, AFFORDABLE ENERGY FOR ROUGHLY 16 MILLION ELECTRICITY CUSTOMERS AND 6.5 MILLION GAS CUSTOMERS

THE CHALLENGE

One of Europe's leading utilities, Innogy SE is dedicated to offering smart, safe, and intelligent energy solutions. Always at the forefront of product and service innovation, Innogy also knows that simplicity and unification are key to efficient internal operations. So, when it came time to move to a single, centralized digital core, the IT- and project-team wanted to make the process as painless as possible. This meant finding a partner with the same level of expertise and innovation that Innogy brings to its own customers.

THE APPROACH

Innogy streamlines the move to one digital core to continue driving innovation for customers and across the energy sector.

Taking advantage of SAP Solution Manager and the pre-configured Focused Build solution, Innogy is simplifying its move to SAP S/4HANA® through:

- Agile innovation development framework that includes tight collaboration – from requirement to deploy – between IT and business units
- Centralized application management, making it possible to keep all systems up to date
- Coaching with SAP Max Attention services on tool setup and enablement to help ensure proper usage and maximum performance
- Out-of-the-box and integrated tool-supported methodology to manage requirements and software development across the implementation project in an agile way
- Integrated documentation of business-processes and system solutions, providing an up-to-date documentation of the solution for handover at the end of each project phase
- Unified, real-time project data for on-demand status reports and traceable testing records – saving 2,000 hours of project work in one year
- 40% adherence to standardized business processes based on proven best practices

FEATURED SOLUTIONS AND SERVICES

Working with SAP® Digital Business Services, Innogy SE is streamlining rollouts of SAP S/4HANA® using:

- SAP Solution Manager
- Focused Build solution for SAP Solution Manager
- Focused Build coaching and support by Focused Solutions Circle partner Vostura GmbH
- SAP Activate methodology
- SAP MaxAttention™ services
- SAP HANA® Enterprise Cloud

THE PROJECT

- Customer: Innogy SE
- Location: Essen, Germany
- Employees: 42,000
- Revenue: 43 billion
- Featured Solution: Focused Build solution for SAP Solution Manager

FURTHER INFORMATION

- About Innogy SE: www.innogy.com
- About Vostura GmbH: www.vostura.com



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